Is Your Home (Cyber) Safe?

Dear Colleagues,

Are you protecting your home network, computers, tablets, and phones from cyber criminals? Read on to learn how you can make your home safer during the COVID-19 crisis.

Cyber herd immunity: Build it for your home and family.

You might be using personal devices for remote City work. These devices need to be protected - vaccinated - against advanced threats of today and increased attacks related to COVID-19. Even City issued computers live on the home network, together with your other devices, owned by your partners, spouses, and children. All of these devices need protection to ensure that a cyber attacker can't steal your personal data, destroy your photos, and infect City systems.

The City Cybersecurity team is providing you, our City workers, Advanced Security software for **free** in partnership with a leading consumer brand, ZoneAlarm. Advanced Security goes beyond the traditional anti-virus software

offered on Windows PCs or through cable/internet providers and protects you against ransomware and phishing attacks. All of your personal devices: PCs, tablets and phones (Android and iOS), are covered, and no data will ever be shared with the City.

Voluntary, free, and strongly encouraged: Program available for limited time only!

Please follow the simple steps below to start protecting your home devices:

1. Go to MyApps.sfgov.org (if it's your first time, you can explore many other resources for remote work).
2. Click on the Advanced Home Security tile.
3. Register your email for the program.
4. Receive email with a registration code and installation links.
5. Install ZoneAlarm on all your devices.
6. Enjoy knowing that you are protecting yourself, your family and the City for the next year.

If you need any help with registration or installation, go to the ZoneAlarm support page. Support is available Monday-Friday 24/5 and Saturday-Sunday 8am-5pm.

That's all for this week. Thank you for keeping CCSF safe from cyberattack. Together, we are well defended.

Until next week,

Michael Makstman
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